

ICBC Mastercard® Credit Card Campaign – Earn Additional 6% Cashback on STEAM spending ("Promotion") Frequently Asked Question

1. When is the Promotion Period ("Promotion Period")?

This Promotion is valid from 20 August 2024 till 30 September 2024 (both dates inclusive).

2. What are the qualifying cards ("Qualifying Card(s)") under this Promotion?

- a) ICBC Global Travel Mastercard Credit Card
- b) ICBC Chinese Zodiac Credit Card

3. What are the eligibility criteria for this Promotion?

This Promotion is open to ICBC Mastercard Credit Card Cardmembers of ICBC Singapore who satisfy the eligibility criterias below ("Eligible Cardmembers"):

- a) your Card account is active and in good standing with ICBC Bank from the start of Promotion Period until point of fulfillment; and
- b) you have spent with STEAM website and STEAM App within the Promotion Period.

4. What is the minimum spending required to be entitled to this Cashback Promotion? There is no minimum spending required.

5. What is the maximum amount of Cashback I can receive under this Cashback Promotion?

The maximum amount of Cashback you can receive under this Cashback Promotion is capped at \$\$4.80.

6. What are the Qualifying Transactions under this Cashback Promotion?

Qualifying Transactions refer to STEAM website and STEAM App charged to the Card within the Promotion Period with description of "STEAMGAMES.COM", "STEAM PURCHASE", "PAYPAL_STEAM GAMES" and "PAYPAL *STEAM GAMES" only.

7. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of August 2024.

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