

ICBC Mastercard® Credit Card International Women's Day Campaign – Earn Additional S\$18 Cashback (“Promotion”) Frequently Asked Question

1. When is the Promotion Period (“Promotion Period”)?

This Promotion is valid from 8 March 2024 till 10 March 2024 (both transaction dates included).

2. What are the qualifying cards (“Qualifying Card(s)”) under this Promotion?

- a) ICBC Global Travel Mastercard Credit Card
- b) ICBC Chinese Zodiac Credit Card

3. What are the eligibility criteria for this Promotion?

This Promotion is open to ICBC Mastercard Credit Card Cardmembers of ICBC Singapore who satisfy the eligibility criterias below (“Eligible Cardmembers”):

- a) this promotion is applicable to ICBC Mastercard Credit Card Cardholders who received an invitation SMS from ICBC. Please note that the SMS is not transferable;
- b) you have made a minimum spend of S\$380 in a single transaction within the Promotion Period; and
- c) your Card account is active and in good standing with ICBC Bank from the start of Promotion Period until point of fulfillment.

4. What prize can I enjoy under this Promotion?

Eligible Cardmembers who successfully charged a minimum of S\$380 in a single transaction during the Promotion Period will receive S\$18 cashback (“Prize”). Cashbacks are in limited quantity and based on first-come, first-served basis.

5. How do I redeem the Prize?

Eligible Cardmembers who qualify to receive the Prize will receive the cashback the following month after the end of the Promotion Period. As the campaign ends in 10 March 2024, the cashback will be credited by April 2024.

6. If I hold both Qualifying Card(s), will both of my cards be eligible for the cashback?

Yes. Eligible Cardmembers will get to enjoy S\$18 cashback on each card if the cardholder holds both qualifying cards.

Example: the Eligible Cardmember holds the ICBC Global Travel Mastercard Credit Card and the ICBC Chinese Zodiac Credit Card and makes a minimum spend of S\$380 on each card. In total, the cashback earned will be S\$36.

7. Can my Supplementary Cardmember enjoy this Promotion?

Yes. If the main card cardholder has a supplementary card, the supplementary card will also be eligible for the cashback.

To clarify, if both the main card cardholder and the supplementary card cardholder receive the invitation SMS from ICBC, both cardholders get to enjoy the S\$18 cashback.

Example: the invited main card cardholder and the invited supplementary card cardholder made a minimum spend of S\$380 each. In total, the cashback earned will be S\$36.

8. When should my transaction be posted to be eligible for this Promotion?

Qualifying transaction shall refer to retail transaction, online transaction and foreign currency transaction charged to the Card.

9. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of March 2024.

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