

ICBC Mastercard® Credit Card Top Spenders: Spend & Get Lunar New Year 2025 Promotion (“Promotion”) Frequently Asked Question

1. When is the Promotion Period (“Promotion Period”)?

This Promotion is valid from 24 January 2025 till 30 January 2025 (both dates inclusive).

To note: the promotion is based on transaction date.

2. What are the qualifying cards (“Qualifying Card(s)”) under this Promotion?

- a) ICBC Global Travel Mastercard Credit Card
- b) ICBC Chinese Zodiac Credit Card

3. What is this promotion about?

During the promotion period, the top 9 spenders who make a minimum of S\$200 and above in a single transaction on their ICBC Mastercard Credit Card, with amounts containing the number '8' (e.g., xxx.8 or 8xxx), between 24 January 2025 and 30 January 2025 will be rewarded with the below gift.

Tier	Details	Gift
1	Top 5 Spenders*	S\$50 Commonwealth Concepts Dining Vouchers
2	Next Top 4 Spenders*	1 Pair of Madame Tussauds Museum Tickets

**Tier 1 is awarded to the top 5 spenders first, followed by Tier 2 for the next top 4 spenders.*

4. What are the eligibility criteria for this Promotion?

This Promotion is open to ICBC Mastercard Credit Card Cardmembers of ICBC Singapore who satisfy the eligibility criterias below (“**Eligible Cardmembers**”):

- you are an individual who holds ICBC Mastercard Credit Card (ICBC Global Travel Mastercard Credit Card or ICBC Chinese Zodiac Credit Card) issued by ICBC Singapore (“Card”);
- your Card account is satisfactorily conducted and remains active; and
- the Qualifying Transaction you made during the Promotion Period contains the number ‘8’ and is above the minimum spend criteria of S\$200.

5. Can my Supplementary Cardmember enjoy this Promotion?

Yes, if the transaction is made under your Supplementary Card they can still enjoy the promotion. However, the gift will be sent to the Principal Cardmember.

6. How do I redeem the Gift?

The physical vouchers/electronic vouchers will be sent out via post/email within sixty (60) working days after the end of the Promotion Period. All email or post will be directed to the Eligible Principal Cardmembers’ email or mailing address in ICBC Singapore’s records.

7. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- your Qualifying Card is not in good standing and is overdue;
- your Qualifying Card has been reported lost or stolen;
- your Qualifying Card has been frozen for any reason;
- your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of Jan 2025.

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